

## Pallet Charges

**Effective: March 1, 2020**

Dear Valued Customer,

Going forward we plan to track each order for pallets in a better way than we have in the past, this time we'll only invoice you at the end of every month for the pallets we haven't received back. You can still return pallets as you were before. This allows you to return more pallets on the next order if you are unable to return pallets each time. *All pallets that are returned must be in good condition and are at the discretion of the loader/unloader.*

- For those Customers who are unable to return pallets to us, the cost will be \$6.50/pallet. This will get charged as a separate line item on each invoice for the number of pallets being delivered.
- or**
- Continue exchanging pallets with us and we will only bill you once at the end of each month for the pallets that you don't return at a rate of \$7.00/pallet.

If you have any questions, please contact your account representative or customer service at (951) 657-3108. We thank you for your understanding and we will continue to deliver a premium product and service at a fair price.

Sincerely,



Paul Cramer  
Vice President