

Star Milling Co.®

Member of California Grain & Feed Dealers Assn.

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Dear Friends,

As we close out 2020 this month and look towards 2021, I want to say thank you. This year more than most, for obvious reasons that I won't reiterate, your support as a customer has been appreciated. This year marks Star Milling Co.'s 50th anniversary, something my Grandfather would have been proud to see. It was also a year in which none of us would have ever guessed that it happened the way it did.

From the stay in place orders that we experienced in March, to the lifting of the Newcastle quarantine in June, we have all gone through a lot. Some good and some bad. It also reminds us of how blessed we all are to be in an industry that is essential and that provides a crucial component of food supply. Our capabilities were strained with illnesses, runs on products, and the stress that our employees and customers experienced due to the pandemic, both physically and emotionally. As leaders we kept our cool, made sure that product was available to the best of our ability, and provided confidence and surety to our employees and coworkers in a time of so much uncertainty.

As we look forward to 2021, there are a lot of positive things on the horizon for us as a company and for our customers in turn. Star Milling Co. is heading into the new year with the goal of completing an expanded warehouse, new office building, and new pet food facility next door. This has been a long project since it is something that we are doing entirely on our own. This will allow us to better serve our customers for will calls, improve inventory management to reduce shortages, and increase production capacity to allow for a larger variety of products for our customers going forward.

From a more global perspective, it looks like a vaccine will be available soon and with that roll out there will be some semblance of normalcy that will return. It was certainly a bizarre and challenging year for all of us in many different ways, but what we all have learned is that hard times and challenges come in many different forms and how we respond to them makes us stronger and better positioned for the future.

From all of us at Star Milling Co. once again we say "Thank You" from the bottom of our hearts for your loyalty and your partnership. I look forward to the next year, the changes and additions we will make to better serve you and provide for our employees.

Sincerely,



Paul Cramer
Vice President